

## Customer Service Report for LSSB

For the period: Monday, December 01, 2008 12:00:00 AM to Wednesday, December 31, 2008  
11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
<b>ASR</b>											
Unix	0	0	0	1	0	0	0	0	1	0	0
<b>Email</b>											
Dir Suppt/Email Fwdng	0	1	0	0	0	1	0	0	0	0	0
<b>NIH Services</b>											
Other	1	2	0	0	0	3	0	0	0	0	0
<b>OS/390</b>											
Database	2	0	0	0	0	0	0	0	2	0	62
Other Software	0	0	0	2	0	0	0	0	2	0	0
<b>OS/390 SOFTWARE</b>											
OTHER SOFTWARE	0	0	0	1	0	1	0	0	0	0	0
<b>Grand Total:</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>12</b>

Total Tickets Closed:	5
Total Tickets Assigned/Pending/Checked Out:	5
Total Tickets Created:	10